

Home Away From Home Boarding Agreement & Conditions

512-677-0016 or 512-930-0864

M-F: 7:30 am to 10:00 am
3:00 pm to 6:00* pm
Sat & Sun: 5:00 pm to 7:00* pm
* ½ nights' fee applies for ALL
afternoon & weekend pick ups

What we Provide

Home Away From Home Pet Care is a private Family run facility that we operate from our 5-acre home site in order to give your pet the same type of care as if they were at home. We provide care for most all animals including some Birds, Exotics, Reptiles & Ranch animals. **We are members of the Better Business Bureau and Insured.**

For Dogs, we have a separate heated and air conditioned indoor boarding facility that is fully insulated and right next to our house. They have a radio on 24/7 and night-lights as well as large shaded runs and splash pools to play in. Birds/Exotics/Reptiles & Cats are kept in an enclosed room inside our home, and are talked to and played with as much as we can. We truly try to give your pet a Home Away from Home, spending as much time as possible playing with and caring for them and their special needs.

We will administer medications free of charge. Please make sure your name, your dogs' name and dosage as well as the prescribing vets name is clearly marked on the packaging. If the medications are holistic, please state what they are and dosages in case of a medical emergency.

Personal belongings are always welcome as they make your pets feel more secure. Bedding, Blankets and/or toys are all welcome, please label all, and know we are not responsible for any loss or damage and can not guarantee the return condition. Chew toys/bones are especially helpful if your dog is a chewer or gets nervous. We freely offer treats and chews if your pet is allowed them.

In the Event of AGGRESSIVE BEHAVIOR: We have handled all kinds of animals in all kinds of situations and realize that sometimes our pets are just grumpy. However, in the event your pet cannot be calmed, we will try to contact you immediately. If you are unreachable, for your pets safety and the safety of staff and other boarders, your Vet and/or the Georgetown Animal Control will be contacted to come, pick up and hold your animal at your expense in addition to your already incurred boarding fees.

Mealtimes: All animals will be fed 2x's a day unless otherwise specified. To prevent digestive problems, we encourage you to bring your own food. Water & Food bowls are provided and are cleaned daily.

Walk/Play schedule: All animals are played with an average of 5 times a day, depending on the animals needs and your specifications. For Dogs this includes extensive playtime with or with out other dogs depending on your pets preference. For other animals they will be handled and played with per your instruction & litter boxes/cage liners are checked and or changed at least twice daily.

FOR THE SAFETY AND SECURITY OF YOUR PET(S), WE KEEP OUR GATES CLOSED. PLEASE CALL to inform us when you are on your way so we can open the gate for you. 512-677-0016 or 512-930-0864

What we Need you to Provide

A completed boarding form with all contact information and instructions. Please include drop off and pick up dates and times.

We will need a copy of your shot record for verification or your vets phone number so we may contact him/her directly. You or your veterinarian may e mail your records to homeaway1@suddenlink.net for your convenience.

Dogs: Rabies, DHPP, and Bordatella (kennel cough) w/in the past 6 months

Cats: Rabies, FVRCP, & FeLV

Others: Please provide a vets record of health w/ any required shots etc.

Heartworms, Mosquitoes & Fleas: We highly recommend your pet be tested for and using a heartworm preventative as well as a mosquito & flea preventative year round. We will not be responsible for your pet having or contracting Heartworms, Fleas or the parasites that they may cause. During any warm weather, should fleas become a problem, your animal will be treated with Cap Star for a fee of **\$10.00** to prevent spreading and harm to your animal and other boarders.

If your pet arrives with fleas, **(a) We have the right to refuse service.** **(b) If we have time and can accept them** they will be treated with a flea/tick bath. It includes a bath, spot on flea & tick treatment (**good for 30 days**) and a Cap Star pill. Fee is **\$35.00 - \$75.00** depending on size & degree of infestation.

If your pet is not up to date on **ALL** shots, we can provide you with a list of Georgetown area vets that may be able to fit you in. There is no particular order of listing, all Dr's are exceptional!!

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Our business is run from our home, we are available 7 days a week and provide 24/7 care. Please be respectful of our hours so we may provide the best care for your animals and allow us to have family time.

We do require an **estimated time of arrival and pickup** as well as a **phone call in advance**. The call will assure you that an emergency has not come up and that we are in, as well as allow us to put all animals in a secure area and open the gate for you.

****Business Hours:** PLEASE CALL BEFORE PICK UP AND DROP OFF!** *Times subject to change:* M-F 7:30 am – 10:00 am & 3:00 pm – 6:00 pm*, Sat & Sun 5 – 7:00* pm only. We are closed during all major holidays, and we reserve the right to close for special occasions or emergencies.**

*An additional ½ night will be charged for afternoon pickups and on **Saturdays and Sundays**.

Explanation of Fees : all on a per night stay (like a hotel) & all inclusive – no charge for extra love, fun & treats! ***

Dogs: per kennel (per our discretion):

1st	2nd	3rd	4th
\$25	\$15 = (\$40)	\$10 = (\$50)	\$10 = (\$60)

Daycare: \$15 per day per dog

Cats: \$15 each

Puppies or Seniors: with extra needs for potty training, observation per your vet, etc. \$25 per day (day care) \$35 per night. These pets are crate trained and kept with us in our home so we may observe any changes in their condition

*****Please Note:** *All un-spayed and un-neutered as well as aggressive pets needing isolation and any pets with extreme special needs, will be charged an additional \$10.00 per night, per animal. These pets require a lot of extra care and time and we want to provide the best services possible to all borders. We will try to prevent to the best of our ability, but ultimately will NOT be responsible for impregnation or injury caused.*

Petsitting & Ranch Care: Services start at **\$20.00** for small animals and/or **\$30.00** for large (equine, cattle, goats etc.) per round trip. Special fees may apply for animals that require extra care. Care includes feeding, medicating, watering, mail pick up, paper pickup, trash removal, and watering plants if needed.

*******In the event of illness and a bath is needed, there will be a minimum fee of **\$20.00** for a bath per occurrence, *The first occurrence is done free of charge.* We will wash, towel dry and brush ONLY if absolutely necessary, but know *We won't leave your pet feeling uncomfortable. Please let us know in advance* if your pet has bladder and/or bowel ailments that require extra care. If we know in advance a lot of clean up can be avoided by letting him/her in and out earlier and later as well as first & last during the day. If your pet has an accident and badly soils his/her personal bedding, it will be removed and discarded for sanitary reasons. We will not reimburse for damaged items as it is your discretion to bring them.

*****Flea/Tick Bath:** If your pet arrives with fleas, **(a) We have the right to refuse service.** **(b) If we have time and can accept them** they will be treated with a flea/tick bath. It includes a bath, spot on flea & tick treatment (**good for 30 days**) and a Cap Star pill. Fee is **\$35.00 - \$75.00** depending on size & degree of infestation.

Veterinary & Personal References: Available upon request.